



**PRESS RELEASE**

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**FOR IMMEDIATE RELEASE**

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## **Importance of Workforce Development Spotlighted at ACT Expo**

**Las Vegas, NV**--Natural Gas Vehicle Institute (NGVi), North America's leading training provider for or the natural gas vehicle industry, announces its focus on workforce development at ACT Expo April 23-26 at the Long Beach Convention Center.

A day-long workshop will kick off this effort, where NGVi co-founder and General Manager, Annalloyd Thomason, will provide her insights as a panelist during the 10:00 – 11:40 a.m. session titled "Best Practices for Integrating Alt Fuels and Advanced Technologies Into Your Fleet." NGVi customers John Tiquet, Fleet Manager for Waste Management and Mike Hasinec, Vice President, Maintenance from Penske Truck Leasing will also be panelists.

"We are excited the ACT conference organizers are emphasizing the need for workforce development in the alternative fuels industry, and we are pleased to have the opportunity to share what we have learned working with our clients over the past 30 years about how to ensure the NGV technician workforce is properly trained and the training delivery methods that are the most effective."

In her presentation, "The Importance of Training in Successful NGV Deployment," Ms. Thomason will emphasize technician training needs and the necessity of an ongoing training strategy. Specific topics will include which employees involved with NGVs need training, the importance of matching training content and levels with specific job duties, and the benefits of technician certification. Ms. Thomason will also address the differences between comprehensive training and manufacturer product familiarization, and the need for both.

"Employee development and training are the most frequently overlooked but essential components in successful deployment of NGVs," said Thomason, "when in fact, well-designed and ongoing technician training is the single most important tool for maximizing operational safety," she added. "Every week at NGVi, we hear stories from customers about near-miss incidents involving natural gas vehicles or fueling situations. Inevitably, the causes of these incidents can be traced back to insufficient or outright lack of training," said Thomason. "The bottom line is this: every employee who works in any capacity with natural gas vehicles or fueling needs specific training designed around their job duties."

In addition to participating in the workshop, conference attendees are invited to join NGVi at booth #819 for one-on-one conversations with Duane Lippincott, retired UPS veteran and learning and development expert with three decades of experience. "UPS's model of assessing training needs and requiring various levels training for every NGV technician sets the standard for the industry. The opportunity to discuss training approaches with Duane can be of special benefit to both existing and new NGV fleet managers who truly care about safety," Thomason noted.

For more information about NGV training, go to <https://www.ngvi.com/training/>.

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[About NGVi](#): Established in 1989, NGVi has worked with hundreds of companies and government agencies throughout the U.S. and worldwide to help successfully integrate natural gas into their transportation mix. NGVi's clients span a vast number of refuse companies, transit fleets, truck operators, commercial fleets, government fleets, school bus fleet operators, vehicle manufacturers, fleet leasing companies and NGV industry members.