Clause and Effect:

What to Look For In an Effective Natural Gas Transportation Fuel Contract

By Leo Thomason, Executive Director, Natural Gas Vehicle Institute (NGVi)
Introduction

Choosing a third-party operator to provide natural gas fueling can be an excellent option for fleets who don’t want the responsibility of owning or maintaining fueling equipment. However, fleets who choose this option need to understand how natural gas fueling works and must articulate your needs clearly to avoid the need for costly remediation. This, of course, requires an impartial expert who understands the subtleties of what is involved in the contractual relationship between a fuel provider and a fleet operator. Omissions or vague and uncertain provisions are usually settled in favor of the party drafting an agreement. Usually that party is the one that controls the money. Natural Gas Vehicle Institute (NGVi) highlights these contract suggestions, learned from our experience in working directly with fleets, which will save you money and headaches down the road.
Background

Traditionally, businesses and other entities that operate fleets of vehicles and equipment have met their fueling requirements by either owning and operating their own fueling stations, or fueling vehicles at retail stations or other third party facilities. Once you’ve researched available fuel provider options and services, the most critical step is to pinpoint the key elements to be included in a contract that will protect your interests for the term of the agreement. For instance, what do you do if you’ve been given contaminated fuel? What if the maintenance or fueling technician isn’t qualified? How do you identify hidden costs that won’t show up until your first billing cycle? These are among the problems that can be prevented by careful review and negotiation of your contract.

Solution

There are many variables that can determine what should be included in a natural gas fueling contract. Below is a small sampling of commonly overlooked items to consider before entering into a fuel supply agreement.

1. Fuel providers must guarantee a fuel quality standard that meets specifications. There should be no oil or other contaminants in the delivered fuel and vehicles must perform well in your geographic/weather area.
2. Fuel must be readily available when required. If there is a station breakdown, the provider must guarantee a backup fuel supply.
3. To maximize vehicle range, the fuel provider must deliver temperature compensated fueling.
4. The fuel price must be able to both increase and decrease to accommodate fuel price fluctuations. The contract benchmark should not be based on the commodity price of the gas supply but rather on some variation of the Consumer Price Index.
5. The contract price of natural gas per gasoline or diesel gallon equivalent (GGE or DGE) should include the cost of gas, compression, maintenance and the cost of capital. These amounts should be spelled out specifically so that you know exactly what percentage of each GGE is allocated to each cost item.
6. The contract should stipulate a penalty, per vehicle and per occurrence, for inability to fuel vehicles if the station is down and fuel is not available.
7. Both public and private fleets are eligible to receive a portion of a federal excise tax incentive that the fuel provider receives. This has been available since October 1, 2006, and should be included in the contract.
8. Before signing a contract, make sure you have received competitive bids and understand the service and cost differences between competing fuel providers.
**Conclusion**

Selecting a fuel provider is much like hiring an employee. Making sure you are contracting with a company that has a well-maintained station, an understanding of safety practices, qualified and properly trained technicians, and a verifiable track record fueling NGVs is your responsibility. Experience with the maintenance and operation of a retail gasoline station does not qualify someone for the same position working with natural gas, unless they’ve undergone thorough technical training because the systems are completely different.

Asking a prospective fuel provider for references is your right. Call the customers they list but do your homework and cold call others they didn’t list. Doing so will help you with contract strategies should you decide to hire them. Finally, in addition to getting a legal review, bring in a CNG expert to make sure you’re covered on the special requirements unique to natural gas.

**NGVi Options**

NGVi offers training and consulting services on natural gas as a transportation fuel.

Training sessions that cover fueling station basics include:

- **CNG Fueling Station Design Training**
  The course teaches you how to size station equipment appropriately to meet the fleet/customer’s needs and how to specify the right equipment to ensure safe operation. You will learn the national codes and regulations that CNG fueling stations are subject to, and the critical factors in the construction process. You also will learn how to plan, size and develop a budget for constructing a CNG station. Students who successfully complete the course and pass a written exam receive a certificate verifying that you have received training in the latest fueling station technologies.

- **CNG Fueling Station Operation and Maintenance Training**
  This two-day course provides complete, in-depth instruction on proven, "best practices" for natural gas fueling station operation and maintenance. It provides the basis for developing and implementing effective routine maintenance and safety plans.

  The comprehensive curriculum for the course covers everything from a basic introduction to compressed natural gas (CNG) to how to conduct a natural gas fuel station safety inspection. Whenever feasible, students will tour an operating CNG fueling station, applying what they have learned and reviewing the most critical operation and maintenance characteristics of the station. Upon completion of the training, students have the framework for a complete maintenance plan, ready to implement, including a safety evaluation checklist.

  Students who successfully complete the course exam (70% or more correct), receive a certificate of completion for this course.

For more information about these and other consulting services, contact Leo Thomason at 702-254-4180 or via email at info@ngvi.com.